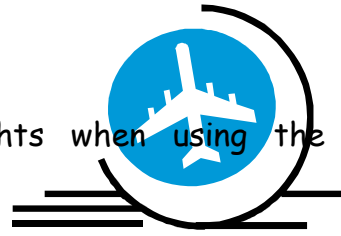


Air Travel Guidelines

Essential Question: What are my consumer rights when using the commercial airlines?



Directions: Using the sources below, answer the following questions.

[http://www.atg.wa.gov/teenconsumer/pages/transportation/transportation.h](http://www.atg.wa.gov/teenconsumer/pages/transportation/transportation.htm)
[tm, www.tsa.gov/public/display?theme=175](http://www.tsa.gov/public/display?theme=175)

1. Sometimes passengers do not fly on their reserved flight. Define distressed passenger and voluntary passenger.
2. When and why should "bumped" passengers ask for compensation?
3. Name three types of compensation any airline can offer a volunteering or distressed passenger?
4. What is the compensation/standby policy and where can a passenger find this policy?
5. What restrictions apply to travel compensation?
6. What factors influence the amount and type of travel compensation you might receive from the airline?